

# Emergency Response Centre

**Experts on the case when every second counts.**

- Dedicated team for 24/7 worker safety monitoring
- Localised emergency services dispatched as needed
- Experienced professionals triaging each emergency
- Customisable escalation path to match your requirements

**Rebecca Garcia, Compliance Manager (OPA-90), Ardent Global**

**“The services offered aren’t fixed. They easily adapt to fit the needs of Ardent and our customers. As such, these services have greatly assisted us.”**

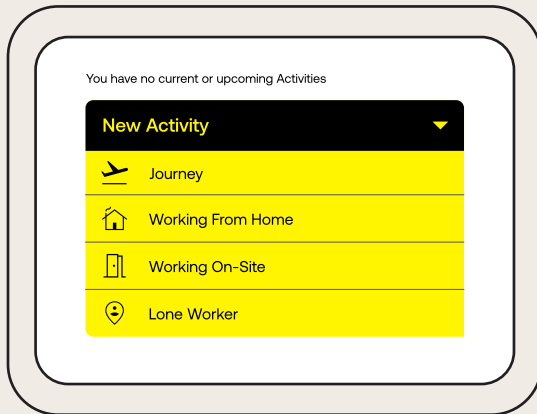
**“The Emergency Communications Service allows Ardent to meet the expectations of OPA-90 and the incoming National Preparedness Response Exercise Program (NPREP) Legislation.”**

## Key Deliverables

- Triage and dispatch emergency calls to on-duty responders
- Keep voice and written recordings of all calls received
- Conduct specialised preparedness drills and exercises

# How it Works

1



## Self-Managed Activities

Every User can Login to SafetyIQ from any device, giving them the independence to create or edit their own Activities.

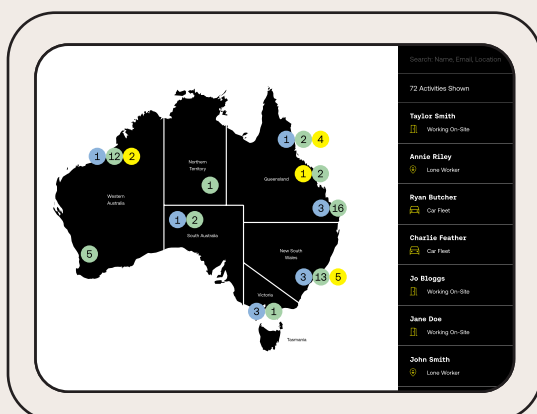
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STATUS	USER	START TIME	START LOCATION
ACTIVE	Angela Kim	3 hours ago	Melbourne VIC
ACTIVE	Peter Sauer	2 hours ago	Townsville QLD
PENDING	Sam Claffe	15 June 24	Mine Site A
PENDING	Arna Moon	16 June 24	Melbourne VIC
PENDING	David Anderson	16 June 24	Mine Site B
PENDING	Andrew Jacob	18 June 24	Mine Site A
PENDING	Courtney Lee	19 June 24	Mine Site B
PENDING	Taylor Smith	24 June 24	Substation C

## Monitoring Activities

The dedicated emergency response team monitors workers from SafetyIQ's centralised dashboard and triages escalations.

3



## Emergency Response

The escalation is triggered by a missed check-in or by an activated SOS button. Monitors will dispatch the most appropriate and locally available emergency services for rapid response.